

ID	Are you a Licence holder	What Licence do you hold?	Do you wish to object to the variation of the fees?	Additional comments
1	Yes	Hackney Carriage Driver/Private Hire Driver/Private Hire Operator/Private Hire vehicle;Hackney Carriage vehicle;	Yes	I find it very hard for you to justify these increases when the taxi trade are struggling so badly in these current circumstances. I myself employ 6 staff & it's getting harder & harder to make a living when everything is going up there will be a time when I become a single owner driver operator due to the fact I can't justify employing people. Please rethink your decision.
2	Yes	Hackney Carriage Driver;Hackney Carriage vehicle;	Yes	
3	Yes	Hackney Carriage Driver;	Yes	Increasing licensing fees at this moment in time is not appropriate... More money less services... Value for money at licensing is at an all time low... Why is there a proposed increase of 7% when the fare increase was not as high, we are still losing out because you gave the increase then you are now trying to impose a higher increase for your services, which may I add are awful. The taxi industry is being robbed blind by at Northumberland County Council, there is no help from anyone! We got a 5% fare increase and this is a 7% increase I totally disagree with it In times of financial uncertainty NCC do this!!!!!! You have removed the incentive to go green too. How stupid is that decision? You give us a measly 5% tariff increase then take it off us with these rises in licences. You are killing our trade Raising the cost for licences when the licensing department can't deliver on the work load they have now doesn't seem the right thing to do. Licence renewals are months behind due to lack of staff.
4	Yes	Hackney Carriage Driver;	Yes	
5	Yes	Hackney Carriage Driver;	Yes	
6	Yes	Hackney Carriage Driver/Private Hire Driver;Hackney Carriage vehicle;Private Hire vehicle;Private Hire Operator;	Yes	
7	Yes	Hackney Carriage Driver;Hackney Carriage vehicle;	Yes	I object to the rise of fee by 7% With no consultation or information sent out to the operators considering the fares went up a measly 5%. Where elsewhere gets between 15 & 20 %  Do you think that all taxis should go and get private hire cars and charge what they want  Considering phoenix has has put there fares up by 55%  Now that is a fare increase worth of the service we provide  And it's essential service and not a luxury
8	Yes	Hackney Carriage Driver/Private Hire Driver;	Yes	
9	Yes	Hackney Carriage Driver/Private Hire Driver;	Yes	
10	Yes	Hackney Carriage Driver;Hackney Carriage vehicle;	Yes	At a time of financial uncertainty the increases in outgoings are neither helpful or welcome to drivers infact they are a hindrance
11	Yes	Hackney Carriage Driver/Private Hire Driver;Hackney Carriage vehicle;	Yes	I think this is an absolute disgrace. This trade has been decimated over recent years from covid to extreme fuel prices. You ignore our plea for a respectable price increase and hand out a pitiful 5% forcing larger firms the luxury of handing back all of there hackney carriage plates to become a private hire firm (phoenix) to no longer be price regulated and charging what they want, and now to add insult to injury and rub salt in the wounds you propose a 7% increase on our fees, DISGUSTING but this will probably be ignored anyway and you will do what you want as always so why waste the time asking us?
12	No	Hackney Carriage Driver/Private Hire Driver;Hackney Carriage vehicle;	Yes	Increase in prices when it's a struggle to earn a good wage when fuel is sky high My private hire licence expired in February and was never renewed. The increase cannot be justified unless there is a dramatic improvement in the services provided by NCC. Unable to fulfil the commitments yet expect us to pay more for an inadequate service. Delays in issuing licences and lack of licensing knowledge is just a couple of issues. Service needs to improve. You have put the prices up 7% but the tariffs only went up 5%!! Are you trying to bankrupt us all or put us out of business
13	Yes	Hackney Carriage Driver;Hackney Carriage vehicle;	Yes	
14	Yes	Private Hire Operator;Hackney Carriage Driver;Hackney Carriage vehicle;	Yes	
15	Yes	Hackney Carriage Driver;	Yes	
16	Yes	Hackney Carriage Driver/Private Hire Driver;Private Hire vehicle;Hackney Carriage vehicle;Private Hire Operator;	Yes	This industry needs help why not cut fees instead. Of trying to put more people on the scrap heap disgraceful
17	Yes	Hackney Carriage Driver;	Yes	Like alot of things the taxi trade is literally on its
18	Yes	Private Hire Operator;	Yes	backside... it's disgusting
19	Yes	Hackney Carriage Driver/Private Hire Driver;Hackney Carriage vehicle;Private Hire vehicle;Private Hire Operator;	Yes	My objections relate to efficiencies within the licensing system. No value for money officer appointed A Taxi licensing budget would be an educational too which may help educate us licensees I would also value a statement to show how these rates are calculated It is not as simply as plucking figures out of thin air, and taxi licensing should be a separate item not including other licensing budgets TOTALLY OBJECT TO THESE PROPOSALS.
20	Yes	Hackney Carriage Driver/Private Hire Driver;Hackney Carriage vehicle;	Yes	Especially because of the very poor service or total lack of service the Licensing Department provide and majority of drivers and operators feel as though we are being controlled by a committee/departments who have no clear understanding of the Taxi industry and trade. What I will say is taxi businesses and all businesses need less red tape and costs more than ever now and charging taxis to go into Newcastle is another example of making life harder with no benefit to anyone.
21	Yes	Hackney Carriage Driver/Private Hire Driver;	Yes	I want to object to this although I'll probably be wasting my time as all usual consultations go through with always the same response that nobody objected to it so just to put this on record that I have objected to it so I hope I get a response saying as much I would like to know how we can only be awarded 5% increase on the metre having a Hackney carriage vehicle and yet you want to put your fees up over 7% even more in cases of Green Fuel vehicles. Yet your policy is for everyone to change to Euro 6 and Electric vehicles so Northumberland can come with the banner that there carbon neutral by 2030 That's a complete joke in my eyes how is everyone supposed to be able to buy these vehicles when no one is making enough money to buy them. So in effect with the fuel prices going through the roof with no sign of it coming down everyone is feeling the pinch with the electric and gas bills going up there's a massive drop in footfall using taxis and yet you think it's a good idea to shaft us as well. Will we get a better service from the licensing department for the extra money? Will there be enforcement officers out on a night time catching private hire vehicles picking up off the streets? Using unlicensed cars unlicensed drivers Will we get our plates issued on time I think not So no I object to your un-fair price rises totally unfair and shouldn't even be proposed at this moment in time
22	Yes	Hackney Carriage Driver;Hackney Carriage vehicle;	Yes	
23	Yes	Hackney Carriage Driver;	Yes	
24	Yes	Hackney Carriage Driver;Hackney Carriage vehicle;	Yes	This is totally unacceptable and with the cost of living going up on a daily basis, running costs etc going up this is just another nail in the coffin for the trade!!! We received 5% increase for the fares and now you are looking to put 7% on the cost of plates and drivers badges!!! So you give with one hand and take it straight back!!!! All money generated by taxi service is meant to be put back into the trade!!!! Can you explain where you have spent the money and what improvements you have made to help the trade!!!!
25	Yes	Hackney Carriage Driver/Private Hire Driver;	Yes	Increasing our fees for a poor service. Can't get test dates staff still working from home why?? So yes I don't agree with the increase. 5% meter increase was the fare rise you gave us Why have these costs risen by more than 5%?
26	Yes	Hackney Carriage Driver/Private Hire Driver;Hackney Carriage vehicle;	Yes	
27	Yes	Hackney Carriage Driver;Hackney Carriage vehicle;	Yes	
28	Yes	Hackney Carriage Driver/Private Hire Driver;	Yes	
29	Yes	Hackney Carriage Driver;	Yes	
30	Yes	Hackney Carriage Driver;Hackney Carriage vehicle;	Yes	Due to the increase in Fuel and Maintenance costs we have had a reduction in our wages by about 20-30%, yet we received a measly 5% increase in fares which was a pittance compared to increase in fuel from £1.30 per litre to £1.90 per litre as well as increase in Maintenance costs ( e.g. engine oil has virtually doubled), I also ran an electric vehicle which saw a 60% increase in electricity costs, to the point I have had to replace a brand new vehicle as it was no longer viable to run.  So I strenuously object to any increase in vehicle or driver licenses fees, in fact we should be getting a reduction in fees in the present climate.  I have made several requests to licensing to discuss fares and other matters which appear to fall on deaf ears as they do not want to talk to anyone wanting to input 39 years of Taxi experience into taxi policies and we get roughshod into policies that are detrimental to the trade. Currently the average Taxi driver age in Morpeth is between 55-65, there are no new drivers coming into the trade so whats going to happen in the next 5-10 years when these drivers retire ?  Licensing should be working with the trade to improve conditions NOT working against them to prevent new drivers wanting to come the trade because of draconian policies. Fully support these increases, in some respects the fees associated with being a hackney/private hire driver or vehicle owner could or should be higher. Note the 5 year operators licence should read £558, if its £158 I'll take two. At £892 for three years badges and vehicle licences that's less than 2 weeks work, out of 156!
31	Yes	Hackney Carriage Driver;Hackney Carriage vehicle;	No	
32	Yes	Hackney Carriage Driver/Private Hire Driver;	Yes	How can you justify an increase in fees in the present climate people in the taxi business are struggling to make a living with the cost of fuel and the general increase in the cost of living we have struggled for 3 years and have had a poxy 5 percent rise on meter prices no wonder people are packing the taxi trade in they can't afford to keep going Licensing should actually take a pay freeze at the moment because of the sub standard service being provided it takes two long for you to replace badges and plates stopping drivers from making a living it's been too much of you sitting in a comfort zone working from home this is not helping the trade as the drivers have been in the front line from day 1 and you have done nothing to help this increase is down to to pure greed on your part you can't justify an increase based on the crap service you have provided over the last few years it's not a concentration camp Our fares only increased 5% and I would have to travel 60 miles to have my meter changed, so 120 Mile round trip costing approx £35 in fuel and at least 3 hours lost earnings plus the cost of the Meter change. We are all struggling with the increase in running costs and the inconvenience and cost of having to go to Alnwick for tests which is a 60 mile round trip and at least 3 hours lost earnings. If the increase was to 'reintroduce services to Berwick then it would be money well spent. prices keep going up we will need a price incress on tariffs
33	Yes	Hackney Carriage Driver/Private Hire Driver;Hackney Carriage vehicle;	Yes	
34	Yes	Hackney Carriage Driver;Hackney Carriage vehicle;	Yes	
35	Yes	Hackney Carriage Driver;Hackney Carriage vehicle;	Yes	far to much that like not the right time at the moment to increase fees most owners including myself have taken a massive hit and loss of customers since covid and it still has not returned to pre covid levels it probably wont ever return to do that if these are raised it would have to be passed on to the customer which would probably mean even less customers
36	Yes	Private Hire Driver;Private Hire vehicle;Private Hire Operator;	Yes	
37	Yes	Hackney Carriage Driver;	Yes	
38	Yes	Hackney Carriage Driver;Hackney Carriage vehicle;	Yes	I think an increase in licence prices should be waived at this time... I believe there is a shortage of taxi drivers at the minute? .. and a lot of us are finding that it is less and less financially viable to be a taxi driver in these times...with the price of fuel and vehicles and insurance spiralling... I also think it may deter anyone wanting to become a taxi driver in the future? Our taking are well down. As cost of living is so high. People aren't using taxis as much. An increase will force a lot of drivers out of a job including myself
39	Yes	Hackney Carriage Driver;Hackney Carriage vehicle;	Yes	
40	Yes	Hackney Carriage Driver/Private Hire Driver;	No	
41	Yes	Hackney Carriage Driver/Private Hire Driver;	Yes	
42	Yes	Hackney Carriage Driver;Hackney Carriage vehicle;	Yes	
43	Yes	Hackney Carriage Driver;Hackney Carriage vehicle;	Yes	
44	Yes	Hackney Carriage Driver;	Yes	The increase of over 10% for all renewals is high a 5% increase would be more acceptable
45	Yes	Hackney Carriage Driver/Private Hire Driver;Hackney Carriage vehicle;	Yes	Everything is getting to expensive and it should be cheaper as everything is done online now
46	Yes	Hackney Carriage Driver;	Yes	You have no financial reasons to increase the charges except to take more money for the same service. We are already facing problems with the cost of fuel so please try and validate the proposed increase. ?
47	Yes	Hackney Carriage Driver/Private Hire Driver;Private Hire vehicle;Private Hire Operator;	Yes	As a sole trader private hire driver, last year I paid £474 in licences to NCC and £55 in testing the vehicle. I think over £500/year is too costly as it is without putting licences up. As a business owner, diesel is up 15%, used car prices are up 27%, road tax has also increased. These are all large sums of money that I have to absorb as a loss, that taxi fares don't repay. Although fares have risen, there's a lot less custom due to the economic situation. I don't think it's a good idea putting license fees up until the economy starts to pick up.
48	Yes	Private Hire Driver;	No	